



## **USATF/St. Vincent Sports Performance Elite Athlete Medical Support Program**

### **Frequently Asked Questions (FAQ)**

**1. Why would an athlete receive a bill for a dr. visit scheduled through the St. Vincent Medical Program?**

If the athlete has insurance, insurance is billed as primary and St. Vincent Sports Performance is billed as secondary. After insurance pays their portion, St. Vincent will pick up the rest of the bill.

If the athlete doesn't have insurance, they have to be billed self-pay as primary (meaning the bills will go to the athlete) and Sports Performance will be billed as secondary. If this happens St. Vincent Sports Performance will be responsible for the entire bill, but in order to pay them they have to be mailed to St. Vincent by the athlete. St. Vincent can't be listed as primary on the insurance.

**2. What should an athlete do if they receive a bill for one of the dr. visits scheduled through the St. Vincent Medical Program?**

Send bills to Christy Johnson at the following address: Christy Johnson; St. Vincent Sports Performance; 8227 Northwest Boulevard, Suite 160; Indianapolis, IN 46278

**3. Is there a limit on the number of times an athlete can access the St. Vincent Medical Program after the first visit?**

The program does have limitations; subsequent visits must be approved by USATF/St. Vincent.

**4. If an athlete doesn't qualify for the St. Vincent Medical Program based on the set criteria but would like to utilize the services at a cost to the athlete through insurance or out of pocket expenses, is that possible?**

St. Vincent Sports Performance is a leader in the comprehensive medical, rehabilitation and performance management of the athlete. SVSP is open to all athletes regardless of sports or location. Your individual service solution process can be initiated by calling 317-415-5747. We begin the process with a phone call or e-mail communication to best understand your particular situation; this introductory communication is at no cost to the athlete.